



## Payment and Collection Information for Surgical Procedures

As a courtesy to our patients, we will check with your insurance company to find out if your recommended surgery is a covered benefit and if authorization is required. However, please be aware that you are responsible for verifying those benefits and you are also responsible for any co pays, co-insurance and deductibles related to your surgery.

**We want to help you understand your insurance benefits and how this is going to impact you financially.**

There are generally three entities from which you will receive a bill – *surgeon*, *facility*, and *anesthesia*. Each of these entities has its own billing department, so after surgery you may receive separate bills from each entity. If you have questions regarding a bill, please contact the number provided on that statement.

After checking your benefits, we will calculate an estimate for the *surgeon* portion of your bill. A representative from our billing department will call to collect this prior to the surgery being performed. For surgeon estimate questions, please contact **Jen Stahura** in the billing department by calling 801-328-2522.

For *facility* or *anesthesia* estimates prior to surgery, you will need to contact the separate entities. Most hospitals will provide the contact information for the anesthesia group working within their hospital. If you wish to call the hospital for price estimates, or your insurance company to verify eligibility and authorization, you can call us to obtain your surgery and diagnosis codes.

If you are not yet scheduled for your surgery, please remember that we will be contacting your insurance company to verify coverage and authorization statuses. Once we have talked with your insurance company, we will be in touch by telephone to schedule the procedure. Please allow 48-72 hours. If you haven't heard from us after that time, do not hesitate to contact us.